ASSESSMENT RECORD FOR
DEPARTMENT/UNIT

University of South Florida Police Department
(Name of Administrative or Educational Support Department/Unit)

July 1, 2002 – June 30, 2003
(Assessment Period Covered)

October 1, 2002
(Date Submitted)

Submitted by: Lt. Terry L. Gordon
(Unit Assessment Representative)
University of South Florida Police Department
(Administrative or Educational Support Unit)

July 1, 2002 – June 30, 2003    October 1, 2002
(Assessment Period Covered)         (Date Submitted)

Expanded Statement of Institutional Purpose Linkage:

Institutional Mission/Goal(s) Reference:  --Service Based on Academic Excellence and the ethic of community responsibility. --Engaged service that strengthens cultural and community life, and promotes lifelong learning and economic opportunity.

Administrative or Educational Support Unit Mission Statement:  --We are dedicated to providing a safe environment for and in partnership with the community, while remaining committed to assisting with personal and professional development of department members. The USF Police Department will provide service to the community by providing crime prevention programs and enforcement of laws that will promote a safer learning environment.

Intended Administrative Objectives:

1. Promote a safe environment for the University Community through crime prevention programs.

2. Customers will be satisfied with the quality of service provided by the USF Police Department.

3. Support researcher’s implementation of a safe and secure research environment
University of South Florida Police Department  
(Administrative or Educational Support Unit)

July 1, 2002 – June 30, 2003  
(Assessment Period Covered)

October 1, 2002  
(Date Submitted)

Intended Administrative or Educational Support Objective:
NOTE: There should be one form C for each intended objective listed on form B. Intended unit objective should be restated in the box immediately below and the intended objective number entered in the blank space.

__1.__ Promote a safe environment for the University Community through crime prevention programs.

First Means of Assessment for Objective Identified Above:

___a. Means of Unit Assessment & Criteria for Success: The USF Police Department will provide safety information to the University community through offering crime prevention programs.

Criteria for Success: Officers will increase crime prevention programs by 10%.

___a. Summary of Assessment Data Collected:

___a. Use of Results to Improve Unit Services:

Second Means of Assessment for Objective Identified Above:

___b. Means of Unit Assessment & Criteria for Success: Program critique forms will be given to program participants at the end of crime prevention programs.

Criteria for Success: 75% of the returned forms from the participants will rate the “program overall” with a rating of #4 or #5. Ratings are on a scale of 1 through 5 with #1 being “Poor” and #5 being “Excellent”.

___b. Summary of Assessment Data Collected:

___b. Use of Results to Improve Unit Services:
Intended Administrative or Educational Support Objective:

NOTE: There should be one form C for each intended objective listed on form B. Intended unit objective should be restated in the box immediately below and the intended objective number entered in the blank space.

2. Customers will be satisfied with the quality of service provided by the USF Police Department.

First Means of Assessment for Objective Identified Above:

a. Means of Unit Assessment & Criteria for Success: Surveys will be mailed to those individuals who have had contact with Department members through incidents/cases.

Criteria for Success: 75% of the returned forms from those individuals receiving surveys will indicate that the officer/detective provided the necessary information they needed during their contact.

a. Summary of Assessment Data Collected:

a. Use of Results to Improve Unit Services:

Second Means of Assessment for Objective Identified Above:

b. Means of Unit Assessment & Criteria for Success:

b. Summary of Assessment Data Collected:

b. Use of Results to Improve Unit Services:
Intended Administrative or Educational Support Objective:

NOTE: There should be one form C for each intended objective listed on form B. Intended unit objective should be restated in the box immediately below and the intended objective number entered in the blank space.

3. Support researcher’s implementation of a safe and secure research environment.

First Means of Assessment for Objective Identified Above:

a. Means of Unit Assessment & Criteria for Success: Provide information to researchers to assist them in increasing the level of physical security in labs;
Criteria for Success: Conduct security analysis of 20 labs a year.

a. Summary of Assessment Data Collected:

a. Use of Results to Improve Unit Services:

Second Means of Assessment for Objective Identified Above:

b. Means of Unit Assessment & Criteria for Success: Critique forms will be given to those researchers who were provided security analysis of their labs.
Criteria for Success: 75% of the returned forms will indicate a rating of #4 or #5 in that they were provided with the needed information to assist them in increasing the level of physical security in their labs. Ratings are on a scale of 1 through 5 with #1 being “Strongly Disagree” and #5 being “Strongly Agree”.

b. Summary of Assessment Data Collected:

b. Use of Results to Improve Unit Services: